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DECLARATION OF TODD HALL IN SUPPORT OF MOTION FOR LITIGATION COSTS AND SERVICE AWARDS CASE NO. 19-CV-01715-JO-AHG Pursuant to 28 U.S.C. § 1746, I, Todd Hall, hereby declare and state as follows:

- 1. I, along with plaintiff George Adelsayed, serve as Class representatives pursuant to the Court's Order granting in part Plaintiffs' motion for class certification (ECF No. 180) in the above captioned matter. I make this declaration in support of Plaintiffs' Motion for Approval of Payment for Partial Reimbursement of Litigation Costs and Service Awards (the "Motion"). This declaration is based on my own personal knowledge, and if called to testify, I could and would do so competently on the matters stated herein.
- 2. I have been actively involved in and strongly committed to this case from its inception. I have stayed informed about the litigation and actively participated in it through, without limitation: continuing telephone conferences and correspondence with Class Counsel; reviewing pleadings, documents, and material filings and orders entered by the Court; locating, reviewing, and providing documents and responding to interrogatories and discovery requests; providing input regarding litigation and settlement strategy; discussing the parameters for an appropriate resolution of the case; and ultimately reviewing, approving, and agreeing to the terms and conditions of the settlement agreement.
- 3. During the pendency of this litigation, I attended Court proceedings by video conference (approximately one hour). I was also on standby during the nearly full day mediation before Judge Peter D. Lichtman (Ret.) and I communicated with Mr. Teel during the proceedings several times by telephone. I was also deposed for a full day in San Diego, California on July 9, 2021 where I was subjected to questioning regarding my personal and professional affairs and other sensitive subjects. I travelled to San Diego from my home in Rancho Cucamonga the afternoon before the deposition and stayed the night. The drive from my home is approximately two hours each way, and longer in traffic. I met in person (twice), telephonically (over two dozen times), and by video conference (twice) with Mr. Teel and other Class Counsel on over 30 separate occasions.

At my deposition Marriott's lawyer aggressively probed the boundaries

of my testimony and repeatedly asked fencing in questions about my personal and

professional affairs in an attempt to discredit and impugn my credibility. It was a

less than a cordial experience, and to me the questioning seemed unnecessarily

contentious and overly hostile. The deposition and preparation for my deposition

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through on its threat.

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- consumed roughly 13 hours of my time including travel time. 6 5. During the first week in May, 2024, I spoke with Mr. Teel about filing 7 a motion to enforce the settlement agreement which had been entered into with the 8 Defendant on or about January 18, 2024. I became alarmed when I learned that 9 Defendant had threatened that if we filed such motion it would attempt to hold me, 10 Mr. Abdelsayed, and Class Counsel liable for breach of the confidentiality clause 11 under the settlement agreement claiming it would suffer irreparable harm. 12 ECF No. 235-1, pg. 2, fn. 1. Although I was and still am very concerned about the 13 possibility of being sued by the largest hospitality company in the world and their 14 notably aggressive lawyers, after discussing the issue with Mr. Teel I decided to 15 authorize Class Counsel to file the motion despite what I perceived to be Defendant's 16 questionable bullying and intimidation tactics. Although Marriott's litigation tactics 17 have been the source of much anxiety, to date Defendant has fortunately not followed 18
  - 6. I have read Mr. Teel's declaration filed concurrently herewith and agree with the time entries he refers to therein reflecting approximately 4.5 hours of video meetings with me, 24.1 hours of telephone conferences between us, and 1.1 hours exchanging correspondence in the course of this litigation. In addition, I estimate I spent approximately three hours locating, reviewing, and providing documents to try to respond to Defendant's discovery requests to me and another approximately three hours reviewing my deposition.
  - 7. In addition to the foregoing time directly spent on prosecuting and resolving this case, Defendant issued a subpoena directly to my employer,

- 8. I made the decision to become involved in this action because I believe the Defendant's business and advertising practices were misleading, were intentionally deceiving consumers and business customers like me, and were just plain wrong. My serving as the Class representative in this case was driven by my desire to change the Defendant's business practices in a way that would protect the rights of the Class, consumers, and the public. I think this is an important issue and wanted to help address it. I believe I have fulfilled the obligation I felt to do that.
- 9. I authorized Class Counsel to settle this action after weighing the benefits to the Class against the risks and uncertainties of continuing the litigation. I discussed those issues with Class Counsel, and I believe the settlement represents a very good outcome under the circumstances and is in the best interest of the Class and everyone involved. I agree with Judge Lichtman's conclusion that under the terms of the settlement all of the objectives of the litigation have been satisfied, both legislatively and by way of corporate compliance.
- 10. I feel certain that even though certain aspects of the litigation have been addressed by new California legislation which becomes effective on July 1, 2024, the full import of the corporate behavioral modifications required under the settlement would not have been achieved without the efforts of the attorneys who fought for the Class in this case. I believe the settlement is fair, reasonable, and adequate and should be approved by the Court. While I understand that the amount of litigation costs to be reimbursed to Class Counsel and service awards is ultimately for the Court to decide, I approve the request for recovery of these amounts for litigating this case up to a total of \$75,000.
- 11. Based on the foregoing, the direct amount of time I have spent assisting Class Counsel in the prosecution and settlement of this case, including without

limitation continuing telephone conferences and correspondence with Mr. Teel and communications with the other Class Counsel; reviewing pleadings, documents, and material filings and orders entered by the Court; producing documents and responding to interrogatories and discovery requests; providing input regarding the data produced in discovery, the litigation itself, and the settlement strategy; participating by phone with Mr. Teel in the mediation; discussing the parameters for an appropriate resolution of the case; travelling to, preparing for, and being deposed; preparing for trial; and ultimately reviewing, approving, and agreeing to the terms and conditions of the settlement agreement equals or exceeds 52.7 hours. In addition, I spent approximately \$150 in travel costs to attend my deposition in San Diego.

- 12. To settle this class action litigation, I was required to provide a release of all claims against the Defendant, including not only for statutory claims under the California Consumer Legal Remedies Act, but also a general release of all other claims against the Defendant. While I and Mr. Abdelsayed agreed to give the required general releases, I would not have approved and entered into the settlement on behalf of the hundreds of thousands of Class Members involved if their releases had also been required.
- 13. I believe my contributions to the prosecution of this litigation were uniquely significant because I am both a personal and business customer of Marriott's. I also believe I have fully and completely discharged my duties in serving as a Class representative. Accordingly, based on the amount of time and resources directly spent prosecuting this litigation, on mitigating the issues with my employer associated with the subpoena issued to it by Defendant, and on the value of the general release which the Class is not required to give, I respectfully request reimbursement in the amount of \$5,000 as a service award for serving as the Class representative.
- 14. I did not become involved in this action to obtain any special benefit, nor has any such benefit ever been promised to me. I have not received, been

promised nor offered, nor will I accept any form of compensation, directly or indirectly, for prosecuting or for serving as a party and Class representative in this action except for such fees, costs, or other payments as the Court expressly approves to be paid or reimbursed to me or on my behalf. I declare under penalty of perjury that the foregoing is true and correct. 15. Dated: Jul 1, 2024 , 2024